

REMOTE HOME CHECK, LLC

Exhibit D: Subprocessor List

Last Updated: March 1, 2026

1. SUBPROCESSORS

The following vendors process Customer Data on the Company's behalf in connection with providing the Services. RHC maintains DPAs with Subprocessors and, where PHI is transmitted to a Subprocessor and a BAA is available, a BAA. RHC configures workflows to avoid transmitting PHI to vendors that do not offer BAAs.

1.1 PHI / Consumer Health Data Subprocessors

These vendors may process identifiable health-related data:

Vendor	Service	Data Categories
Google Cloud	Hosting, storage, logs	Customer Data, health signals, platform logs
Snowflake [not active at launch]	Data warehouse, analytics	Aggregated health data, analytics
Twilio	SMS/voice communications	Alert metadata (no PHI in message content)
ElevenLabs [not active at launch]	AI voice services	Voice interaction content (no PHI in voice)

1.2 Operational Subprocessors

These vendors may process Customer Data depending on access scope:

Vendor	Service	Data Categories
Tekumo Pro	Installation services	Names, addresses, device assignments
TechRescue	Support/escalation	Support tickets, event details
T-Mobile	Connectivity/carrier	PII, telecom metadata
Stripe	Payment processing	Billing data, payment methods

1.3 Conditional Subprocessor

The following vendor becomes a Subprocessor only upon execution of the Monitoring Center Addendum (Exhibit G):

Vendor	Service	Activation Condition
Clear Partners, LLC	UL-certified central station monitoring services (only when Exhibit G is executed and active)	Active only when Monitoring Center Addendum (Exhibit G) is executed

2. THIRD-PARTY SERVICES AND INTEGRATIONS

The following are third-party device and platform providers whose products are integrated with or enabled by Customer through the Services. These providers are not Subprocessors. Customer's use of each Third-Party Service is governed by that provider's own terms of service, privacy policy, and applicable agreements. RHC does not control these providers' data practices.

Provider	Integration	Governed By
Apple (Watch / HealthKit)	Health metrics, movement, cardiac data	Apple Terms of Service; Apple Health privacy policy
HERO Health	Medication dispenser ecosystem	HERO Health Terms of Service
YoLink	Sensor and cloud integration	YoLink Terms of Service
Family1st	Driving monitoring (B2C only)	Family1st Terms of Service

3. NON-SUBPROCESSORS (SELF-HOSTED SOFTWARE)

The following are software tools deployed within RHC's own infrastructure. They are not third-party data processors and do not transmit Customer Data to external parties: Apache Pulsar (message streaming), Terraform (infrastructure management), Go (programming language).

4. CHANGE NOTIFICATION PROCESS

RHC will provide at least thirty (30) days' advance notice before adding a new Subprocessor that processes Customer Data. Customers may raise objections within thirty (30) days of notice. If an objection cannot be resolved through good-faith discussion, the affected Customer may terminate the portion of Services that requires the objected-to Subprocessor without penalty.

Changes to the Third-Party Services and Integrations list (Section 2) do not trigger the Subprocessor change notification process, as those providers are governed by their own terms.

5. BAA/DPA STATUS

RHC maintains Data Processing Agreements (DPAs) with Subprocessors and, where PHI is transmitted and a BAA is available, a Business Associate Agreement (BAA). RHC configures workflows to avoid transmitting PHI to vendors that do not offer BAAs. BAA/DPA status for each Subprocessor is maintained as an internal compliance record and is available for review during authorized audits.

[END OF SUBPROCESSOR LIST]